

Audit Committee – Member request monitoring table

Date of committee – 25 September 2023

Action No.	Name of committee report	Information requested / question asked	Member name	Officer responsible for providing response	Date response provided	Response
1	Confirmation of Minutes – 17 July 2023	Referred to the Digital City Agenda and asked for clarification of what this was and how it would be achieved?	Councillor Clarkson	Kate Ellis	30 th October 2023	The Council had been working with partners to encourage investment into upgrading digital connection speeds, coverage, accessibility and affordability. This was an ambition of the Council and a huge amount of investment from companies was required to achieve this. This digital strategy would be refreshed in due course.
2	Annual Complaints Summary Report 2022-2023	Why had there been an increase in the number of complaints received regarding Parking in 2022-23 compared to previous years?	Councillors Hewson and Clarkson	Kieron Manning	3 rd October 2023	The increase in complaints have been firstly due to the cleanliness of the Bus Station which is largely due to the number of pigeons that access the building. Additional cleaning has now been put in place daily and a 4 weekly floor clean scheduled and the complaints have now significantly diminished. The second element is the inevitable reaction of some to the introduction of the new Residents Parking Scheme, but this has now settled post implementation also.

